



General Information



Access Hours

Every day from 7:00 am to 7:00 pm

If you are the first to arrive at the Patterson driveway, please unclip the chain and place it on the side of the drive. If the gate is shut at Calle Real, please use the second driveway.



Gate Operation

Press the star (*) key, enter your access code, followed by the hashtag (#) key every time you enter and exit the property. Avoid damage to your vehicle: 1) The gates are designed to allow one car per authorized entry (if you have two cars, wait for the first car to enter and when the gate begins to close, enter your code again for the second vehicle), 2) Vehicles over 24 ft in length require manual operation of the gate by a manager.



Main Office and Storage Supply Store:

98 N. Patterson Ave, Santa Barbara, California

Open Monday - Friday from 9:00 am - 6:00 pm, Saturday & Sunday from 9:00 am - 4:00 pm



Office Holidays

The office is closed New Year's Day, Martin Luther King Jr. Day, Easter, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas Day. The office is open 9 am - 1 pm on Christmas Eve and New Year's Eve.



Restrooms

A restroom is located on the property for client use.



Parking

When loading or unloading your vehicle, please park on the side of the building closest to your space. No vehicles are to be left on the property after hours. Please do not block the driveway.



Trash

All trash and recycling must be taken with you. Please do not leave any trash in the driveways or outside the trash bins.



Maintenance

If you see something we can improve, please let a manager know.



Move Out

Please complete an 'Intent to Vacate' form (7) seven days before your intended move out date. Forms are available in the office or can be emailed to you.



Rainy Season / Concrete Floors:

As an extra precaution against the "elements," it is recommended to lift your items up off the floor using pallets or racks and move items away from metal walls and drive up roll up doors. Place a tarp over the top of your items. As a reminder, each client is responsible to insure the contents of their space.



Emergencies

Call 911 for life threatening emergencies. For all other emergencies, please call (805) 964-0924 or (805) 964-7000 during business hours, and (805) 964-6960 after hours.